

STUDENTS GRIEVANCE REDRESSAL REPORT

A meeting on the Code of Conduct was held on December 29, 2023, at 10:30 AM in the Principal's Chamber to address key agenda items.

1. Review of Compliance with the Code of Conduct Among Senior Students:

Discussions centred on evaluating the adherence of senior students to the college's code of conduct. Reports highlighted that overall compliance levels were satisfactory, but a few instances of minor deviations were observed. It was decided to reinforce the importance of ethical behavior through regular reminders and structured discussions.

Actions Taken:

- A schedule was established for periodic sessions to reinforce the code of conduct among senior students.
- Counselling sessions were arranged for students needing additional support in aligning with the rules.

2. Organize a Workshop on Cyber Safety and Online Behavior:

The growing concerns over responsible online conduct led to the decision to organize a workshop focusing on cyber safety, online etiquette, and ethical digital engagement.

Actions Taken:

- A workshop on "Cyber Safety and Ethical Online Behavior" was planned for the academic year.
- Resource persons with expertise in cyber laws and online security were contacted for conducting the sessions.

3. Enhance Grievance Redressal Mechanisms:

Discussions included improving the existing grievance redressal mechanisms to ensure timely and fair resolution of student issues.

Actions Taken:

- A feedback system was introduced to assess the effectiveness of grievance handling.
- A plan to establish a grievance portal for confidential and streamlined reporting was initiated.

The meeting concluded with a unanimous commitment to fostering a disciplined, respectful, and secure environment. Updates on these actions will be reviewed in the next meeting.

Members Attended

1. Dr. Joju John (Principal)
2. Rev Fr. Thomas Kayyalackal (Bursar)
3. Dr. Joju John
4. Dr. Bindu B.
5. Mrs Meekha Suraj Koshy
6. Dr. Jiji Kurien
7. Mrs Shamin Thomson T. (Head Accountant)



Prof. Dr. Joju John
Principal
Mar Theophilus Training College
Nalanchira, Trivandrum-15